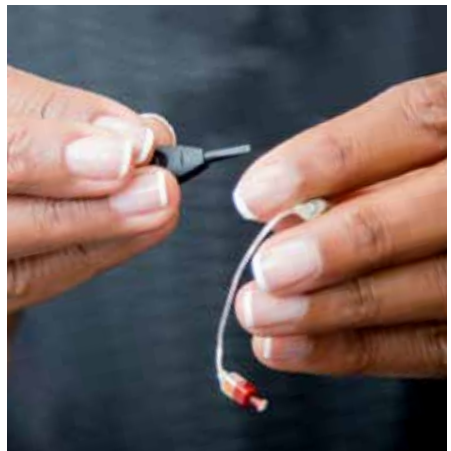


Looking after your hearing aids

Now that you have your new hearing aids, it's very important to look after them carefully. A few simple steps can minimise damage and eliminate any potential future problems, ensuring that they work to best effect throughout the day.



Charging your hearing aids - Make sure that you charge your new hearing aids every day, using the charger that you have been provided with. When the red light on the hearing aids shows, it means that your hearing aids are charging. The green light shows that they are fully charged. Always remember that when you take your hearing aids out of their charger, they will automatically be switched on. When you are not using your hearing aids, ensure that the charger power source is still turned on at the socket. If it is switched off, your hearing aids will start to work and they may well be drained of power by the time you use them.

Keep them clean - Daily cleaning of your hearing aids will both prolong their life and maximise their effectiveness. It's usually best to clean them when you take them out, just before you go to bed. Use the cloth and tools you have been provided with.

Don't forget to open the battery compartment door to turn off your hearing aid before cleaning. Please don't use any chemicals or cleaning products on your hearing aids, as moisture can damage them badly.

Check the filter - Do this every month to make sure that the filter is not blocked and also check that the dome doesn't need replacing.

Keep them in their case - Hearing aids are small, delicate and can get lost very easily. They are also the type of accessory that curious small children or pets love to play with and can unintentionally damage or destroy! Always keep them in their case when they are not being used so they don't get lost or mislaid.

Keep them away from moisture - The smallest amount of moisture can damage the microphones on your hearing aids, so try to keep them away from the bathroom and all other sources of water or moisture. Always remember to take them out when you visit your hairdresser or barber.

Watch out for wax! - If you have lots of earwax, check your hearing aids more regularly. The smallest amount of wax can block your hearing aid and stop it from working. You can visit your GP or contact us at Kent Hearing (01732 525912) for earwax removal by microsuction.

Avoid contact with hairspray and makeup - Always remove your hearing aids before using body or hair care products, for example makeup or hairspray. Contact with fine particles of hairspray or powder can clog up the microphone input and volume control switch.

Change the batteries - As soon as you hear the warning jingle, change the batteries on your hearing aid. Remember to carry spare batteries with you to ensure that your hearing aid is always working.

Have your hearing aids serviced regularly - Look out for wear and tear on your hearing aids and remember to get them serviced once a year at the least. This is included in your warranty. Please call us on 01732 525912 to make appointment for this.

If you are struggling with your hearing aids in any way, including putting them into and taking them out of your ears, please contact us immediately on 01732 525912 for an appointment.



Kent Hearing