

Choosing your new hearing aids

Choosing new hearing aids can be a daunting prospect, especially if it's the first time you have had to decide which aids to purchase. With an extensive range of different brands and makes available, today's hearing aids come with a variety of different technologies and features and in different shapes, styles and fittings, often with a wide range of colours and finishes to choose from.



It is important that you choose the hearing aids that are best suited to you, your hearing loss and your lifestyle, and that you understand the benefits of, and are comfortable and confident with your hearing aids once you have them. We are here to help you make this choice and to help you get the most from your hearing aids, both now and throughout your patient journey with us.

We offer 3 different levels of hearing aids, each with different benefits and designed to suit different budgets. All 3 levels are available in both 'in the ear' and 'behind the ear' options and as rechargeable devices.

Level 1 These are premium level hearing aids with the most advanced technological features. They are compatible with a wide range of technological devices e.g. smartphones and Bluetooth devices, and offer the best speech understanding in background noise, requiring reduced effort from the patient.

Level 2 These are advanced hearing aids that are also fully automated. They have fewer features than our Level 1 products but are superior to our range of Level 3 hearing aids. All our Level 2 hearing aids are excellent in background noise and are compatible with many other accessories, e.g. TV adaptors.

Level 3 Our Level 3 hearing aids are high quality, standard hearing aids, offering marginally fewer features than Level 1 and 2 hearing aids, but still retaining the ability to maximise speech understanding in background noise. They are also compatible with smartphones and will allow you to stream your music and telephone calls directly to your hearing aids.

We will provide you with expert guidance on which hearing aids work best for you and give you all the information you need to make the best decision for your communication needs. Any recommendations we make will always be based entirely on your personal hearing condition, the results of the hearing tests we have performed and on ensuring that you have the most effective and practical hearing aids for you as an individual.

Please note that Kent Hearing are not tied to any particular hearing aid manufacturer and have no commercial benefit when recommending a specific model or brand. We work with all leading manufacturers and will only recommend and fit those hearing aids that we believe will give maximum benefit to each patient.

During the two years after your purchase, we offer unlimited appointments to fine-tune or re-programme your hearing aids. We also offer two free hearing tests and one free microsuction appointment if required during this time, and will replace hearing aid domes and receivers free of charge.

If you have any questions or if you are unsure of which level of hearing aid to have fitted, please call us on 01732 525912

